

ADVANCE NOTICE OF U.S. GOVERNMENT ACCOUNTABILITY OFFICE (GAO) AUDIT OF  
NATIONAL CYBERSECURITY AND COMMUNICATIONS INTEGRATION CENTER (NCCIC) AND  
SURVEY OF NCCIC CUSTOMERS

All,

We are writing to inform you of an ongoing U.S. Government Accountability Office (GAO) audit of the National Cybersecurity and Communications Integration Center (NCCIC). This engagement will determine the extent to which (1) NCCIC aligns with requirements set forth in the National Cybersecurity Protection Act of 2014, and the Cybersecurity Act of 2015, and (2) NCCIC (including Programs or Branches within NCCIC – the Industrial Control Systems Cyber Emergency Response Team (ICS-CERT), National Coordinating Center for Communications (NCC), NCCIC Operations & Integration (NO&I) and the United States Computer Emergency Readiness Team (US-CERT)) is effectively fulfilling requirements to support its cybersecurity mission.

As part of the audit, GAO is going to survey the people and groups (“customers”) who have a working relationship with the NCCIC. We understand that protecting your information is one of the fundamental elements of our relationship with you and we plan to do that as we comply with GAO’s authorized request for records to administer their audit, in this case, NCCIC customer contact information. We have been closely engaged with GAO on the collection and use of NCCIC customer contact information.

In order to conduct the survey, GAO is going to send out two emails to groups of NCCIC customers in early-mid August. The first email will provide background of the audit, guidance for receiving and completing the survey, and contact information should you have any questions. The second email will contain a unique username and password, instructions, and a link to complete the survey. As a “customer” of the NCCIC, you may receive the emails from GAO to participate in the survey.

NCCIC is committed to providing products and services that add value to our customers and the federal government and we look forward to GAO’s findings to help us better gauge how our products and services are being used.

Thank you in advance,

John Felker  
Director of Operations  
National Cybersecurity and Communications Integration Center  
Department of Homeland Security